

If you're  
**hurt at work,**  
we're  
**here to help.**

# Accessing Your Information From The WCB

## Contact Us:

[wcb@wcb.mb.ca](mailto:wcb@wcb.mb.ca)

204-954-4321

1-855-954-4321 (toll free)

## Report fraud and non-compliance:

204-888-8081 or 1-844-888-8081 (toll free)

[Compliance@wcb.mb.ca](mailto:Compliance@wcb.mb.ca)

For more information, visit

[www.wcb.mb.ca](http://www.wcb.mb.ca)

The Workers Compensation Board of Manitoba  
333 Broadway, Winnipeg, MB R3C 4W3



SAFE Work is everyone's responsibility.  
Preventing injuries is good for employers  
and workers. Learn more at:

[safemanitoba.com](http://safemanitoba.com)

204-957-SAFE (7233) in Winnipeg  
1-855-957-SAFE (7233) outside Winnipeg



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## Accessing Your Information from the WCB

Protecting your privacy is of the utmost importance to the Workers Compensation Board of Manitoba (WCB). The WCB's collection, use and disclosure of information are governed by three pieces of legislation:

- *The Workers Compensation Act*
- *The Personal Health Information Act (PHIA)*
- *The Freedom of Information and Protection of Privacy Act (FIPPA)*

For questions regarding the collection, use or disclosure of information on your claim, please contact the WCB's Access and Privacy Officer at 204-954-4557 or toll free at 1-855-954-4321 extension 4557.



## Protecting Your Private Information

WCB staff are bound by confidentiality policies that help safeguard your information and ensure it is not wrongfully shared with others.

The WCB may share limited information to help process your claim and help you to return to work. This may include sharing information with your employer.

## Accessing Your File

You have a right to examine and receive your claim file at any time. This includes the correspondence section of the claim file as well as all medical reports.

## Requesting Copies of Your File

You can request a free copy of your file by asking your case manager or adjudicator, or by contacting the File Access Department at: 204-954-4453 or 1-855-954-4321, ext. 4453 (toll free) [fileaccess@wcb.mb.ca](mailto:fileaccess@wcb.mb.ca)

There is a fee if you wish to receive more than one copy of your claim file. You also have a right to authorize someone else to access your claim file.

## Employer Requests for Access

If your employer requests access to your file on an appeal, you will have 10 business days to provide consent or written objections to the request. At that time, you may review the file content in person or request a copy of the contents.

If you disagree with the WCB's decision to authorize access of your information to your employer, you can appeal the decision to the Chief Appeal Commissioner.

## For More Information

To read the complete WCB policy 21.50 Information Protection, Access and Disclosure, visit [wcb.mb.ca](http://wcb.mb.ca).