

**Present:**

Colin S. Robinson, Chair of the Board of Directors

Cathy Skinner, Acting President & CEO (ex officio)

Glenn Hildebrand

Louise Rowlands

Louise Simbandumwe (Video)

Jean-Guy Bourgeois

Marc Lafond

Marie Buchan (Video)

Ron Koslowsky

Chris Lorenc

Yvette Milner

Being a quorum of the Board of Directors under *The Workers Compensation Act*.

**Also Attending:**

Vince Jordan, Chief Technology Officer (Video)

Heather Baete, Acting Corporate Secretary (Video)

Candace Crossland, CEO Office Liaison

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The Board Chair began the meeting by acknowledging that The Workers Compensation Board of Manitoba respectfully acknowledges that we are on the ancestral lands of the Anishinaabeg (Ojibway), Ininiwak (Cree), Anisininew, Dakota, Dene and the National Homeland of the Red River Métis. Our services extend across Treaties 1, 2, 3, 4 and 5. We recognize the significance of the land where we live and work, and are grateful for the resources it provides.

We are committed to reconciliation as we acknowledge the past and move forward in a spirit of continuous learning. We honour, respect and strive to cultivate partnerships with Indigenous communities while acknowledging that this is a journey of awareness and understanding.

The Board Chair thanked all parties responsible for preparing the acknowledgement.

**Call to Order**

The Board Chair called the meeting to order at 12:21 p.m.

**Conflict of Interest Declaration**

There were no declared conflicts.

## **For Decision**

The Chief Technology Officer joined the meeting.

## **IT Risk Mitigation Plan**

(Board Order No. 41/24)

Glenn Hildebrand introduced this item on behalf of the Digital Modernization Oversight Committee (DMOC). He provided background information noting in January 2023, the Board of Directors approved in principle an extensive digital modernization program. In April 2024, the Board suspended the originally proposed digital modernization program and directed the Administration to continue work to identify risks and prepare for modernization.

The DMOC expressed support for the current proposal and noted that the external members of the DMOC also were strongly in favour of this course of action. It was also reported that a presentation by a consultant also supported the recommended course of action. The Board was interested in whether the two to four years to complete the risk mitigation plan posed any additional risks and whether the budget was feasible.

There was discussion about preparing the organization for change and it was suggested that there is considerable work to be done. The Board asked for recent staff survey results.

The Chief Technology Officer left the meeting.

On motion duly made and carried,

BE IT RESOLVED THAT the Board of Directors approve:

1. Termination of the digital modernization program approved in principle in January 2023, and rescission of any previous allocation of funds to that program;

And that the Board of Directors direct the WCB Administration to:

2. Spend the next two to four years completing the risk mitigation plan described in this presentation with the goal of reducing the WCB's risk profile to medium; and
3. Add to the knowledge and engagement of WCB staff, and identify target business models.

### **In Camera Discussion**

The Board of Directors met *in camera*.

### **Conclusion**

As all matters coming before the Board had been dealt with, the meeting concluded at 12:58 p.m.

The next regular meeting will be held in the 6<sup>th</sup> floor Boardroom, 333 Broadway on Thursday, November 28, 2024 at 12:15 p.m.