

Present:

Michael Werier, Chair of the Board of Directors

Richard Deacon, President & CEO (ex officio)

Glenn Hildebrand

Ranbir Dhillon

Randal Smith

Jean-Guy Bourgeois

Marc Lafond

Sylvia Farley

Ron Koslowsky

Yvette Milner

Chris Lorenc

Being a quorum of the Board of Directors under *The Workers Compensation Act*.

Also Attending:

Cathy Skinner, Vice President, Legal, Compliance & Corporate Services (LCCS)

Heather Baete, Recording Secretary

Candace Crossland, CEO Office Liaison

Call to Order

The meeting was called to order at 12:23 p.m. The agenda was confirmed as circulated.

Conflict of Interest Declaration

There were no declared conflicts.

For Decision

No items for decision.

Other Business

Strategic Framework 2024-2028

The Board Chair introduced discussion noting the purpose of the meeting was to further refine the Strategic Framework which was previously discussed at the June 20 Strategic Planning session. Following today's discussions, the framework will be

presented to the Board in December. Once the Strategic Framework is approved, the WCB will develop an operation plan designed to implement the Framework.

The Vice President, LCCS suggested the Board review each of the strategic goals and areas of focus within the framework and provide feedback. The strategic goals are:

1. Create a SAFE Work Culture: Revisions were made to each of the areas of focus. It was noted the fourth bullet has been updated to accommodate the changing workforce resulting from immigration and demographic shifts and new forms of work.

There was concern expressed about the removal of IBSPs from the bullet about 'Expand and enhance Manitoba's safety infrastructure'. It was suggested this be added back in until such time as the role of the IBSPs has been revisited.

2. Enable Successful Return to Work: The Board suggested that the second bullet be revised to reflect a more proactive engagement with the healthcare community to increase awareness, education and improve issue resolution. Previous discussions focused on conflicting medical opinions and how to resolve.
3. Deliver Trusted Service: The Board discussed the two new areas of focus. There was discussion regarding the change from "excellent" to "trusted" service and it was suggested that effectiveness should also be included in this bullet. The second bullet was also revised to include "and collaborative engagement with stakeholders".
4. Grow Our People: Under the strategic goal, the addition of "anticipate and" align with our evolving needs. In addition, the Board suggested the third bullet be revised to add in "inclusivity".
5. Secure the System for Tomorrow: This is a new area of focus identified at the June meeting. It was agreed that the second bullet be revised to "Strategic" rather than renewed.

The Board expressed support for the strategic framework with the noted changes.

In Camera Discussion

New Minister Meeting: A suggestion was made that the Board Chair and CEO raise the issue of the additional Workplace Health & Safety Officers that were referred to in a recent mandate letter from the government with the Deputy Minister to determine the basis for the suggestion.

Prevention Advisory Council: There was interest in the activity of the Prevention Advisory Council. It was noted that the majority of their time to date has been spent getting up to speed and understanding the system. There was a suggestion that the Governance Committee could review the mandate of PAC.

Conclusion

As all matters coming before the Board had been dealt with, the meeting concluded at 1:01 p.m.

The next meeting will be held on Thursday, December 7, 2023 at 12:15 p.m.